



Welcome to Mercy Hospital for Women's Maternity Group Practice (MGP) model of care.

The MGP model of care means you will be allocated a primary midwife who will care for you throughout your pregnancy, labour and birth and after you have had your baby.

Your primary midwife is _____mobile _____

Your primary midwife works in a team of midwives and has a direct back up/partner midwife.

Your back up midwife is _____ mobile _____

Contacting your Midwife

Your primary midwife should be contacted for any concerns (see over for examples).

- If you need to change an appointment, ask about test results or have a general question please call your midwife between 8am and 5pm.
- Wherever possible, please call your midwife rather than sending a text.
- Texts will not be seen when your midwife's phone is diverted. This might happen if for example if your midwife is on leave or it is outside the working hours above.

Involvement of other clinicians:

- If complications arise during your pregnancy or birth, your midwives will continue to care for you in collaboration with our medical team. If an appointment with our medical team is needed, your midwife will discuss this with you.
- MGP midwives play an important role in teaching midwifery students. If a student is involved in your care, you will get to know them throughout your pregnancy.





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This document provides general information only and is not intended to replace advice about your health from a qualified practitioner. If you are concerned about your health, you should seek advice from a qualified practitioner.



Aboriginal Hospital Liaison Officer's (AHLO's)

AHLO's provide culturally appropriate support and advocacy to Aboriginal and Torres Strait Islander patients and families across all hospital services.

You can access AHLO's by talking to the people providing your care or by contacting the AHLO's directly:

- Phone: (03) 8458 4393 or (03) 8458 4392
- Email: aboriginal-programs@mercy.com.au

Common concerns or reasons for contacting your midwife

Please call your midwife at any time if you:

- are concerned about your baby's movements (see handout)
- have any vaginal bleeding
- break your waters
- think you are in labour
- become unwell or experience new symptoms that you are worried about.

If you have an emergency, please call 000



If you have any questions or need further advice, please contact:

Maternity Group Practice

Your primary or back up midwife (see page 1) Email: mgpenquiries@mercy.com.au Ph: (03) 8458 4219

In the event of an emergency, please dial **000** for an ambulance or go to your nearest Mercy Health or other hospital emergency department.

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