

All patients referred to specialist clinics are assigned to a priority category based on their clinical need and related psychosocial factors. The examples given are indicative only and the clinician reviewing the referral will use their clinical judgement to determine the best service response for the patient.

REFERRAL GUIDELINES: UROLOGY CLINIC

In order for us to be able to accept your patient for urology review and treatment, referring GPs/medical specialists are required to provide:



Essential Referral Content

Demographic

- Full name
- Address
- Date of birth
- [BMI](#)
- Indigenous Status
- Referring GP details
- Health Insurance
- Preferred language and interpreter requirements
- Medicare number
- Mobility needs

Clinical

- Clinic Specialty
- Reason for Referral
- Duration of symptoms
- Examination findings
- Comorbidities
- Relevant Past History
- Current medications
- Past Surgery

Relevant Results

- CT/Medical Imaging
- MRI
- Ultrasound
- Pathology

Please address the referral to **Dr Daniel Lenaghan Urology Clinic** and fax to the Outpatient Clinics on **03 8754 6710**.

REFERRAL PROCESS: UROLOGY CLINIC

 **STEP 1**

Essential referral content will be checked. You will be contacted if further information is required.

Acknowledgement of referral receipt will occur within **eight** working days.

 **STEP 2**

The referral will be triaged by the specialist unit according to clinical urgency.

This determines how long the patient will have to wait for an appointment.

 **STEP 3**

Patients with urgent conditions are scheduled to be seen within 30 days.

Patients with routine conditions are given the next available appointment according to clinical need.

Both the referrer and patient are notified.

Please Note: The times to assessment may vary depending on size and staffing of the hospital department.

If you have any queries, please contact us:

Werribee Mercy Hospital Outpatient Clinics: Phone: 03 8754 6700 Fax: 03 8754 6710

EXCLUSION CRITERIA: UROLOGY CLINICS

The following Urology conditions are not routinely seen at Werribee Mercy Hospital:

- Patients that are being treated for the same condition at another Victorian Public Hospital
- Vasectomy
- Erectile dysfunction unrelated to previous surgery or radiation therapy
- Cosmetic surgery including circumcision, penile enhancements & penile implants
- Infertility surgery

REFERRAL PROCESS: UROLOGY CLINICS

The clinical information provided in your referral will determine the triage category. The triage category will affect the timeframe in which the patient is offered an appointment.

If the condition is required immediate assessment or admission a referral to the Emergency Department (ED) should be attended to. Please contact 03 8754 3000 and refer the patient to the ED for clinical review.

Urgent (seen within 30 days of referral receipt)

The patient has a condition that has the potential to deteriorate quickly with significant consequences for health and quality of life if not managed promptly. Examples include:

- Suspected testicular malignancy
- Obstructed kidney
- Continuous gross haematuria/bladder malignancy
- Frank haematuria post emergency department review
- Renal carcinoma+/- masses
- Incidentally diagnosed hydro nephrosis
- Single episode of resolved macroscopic haematuria
- Urinary retention with catheter in situ post emergency department review

Non-urgent

The patient's condition is unlikely to deteriorate quickly or have significant consequences for the person's health and quality of life if specialist assessment is delayed beyond one month. Examples include:

- Lower urinary tract symptoms (LUTS)
- Incontinence
- All patients with rising PSA
- New microscopic haematuria
- Epididymal cyst
- Intrarenal calculus (pain-free with no alteration in renal function)
- Recurrent Urinary Tract Infections
- Post treatment reviews
- Non urgent obstructed kidney
- Renal or ureteric calculus
- Nocturia and urgency hesitancy

SPECIFIC INVESTIGATIONS: UROLOGY CONDITIONS

Immediate assessment or admission criteria (not an exhaustive list)

Step 1: Check criteria for immediate assessment or admission.

- Urinary retention (with or without catheter)
- Renal Colic
- Frank haematuria
- Any condition requiring urgent attention that cannot wait within 30 days please refer to the emergency department

Step 2: Contact the Emergency Department Admitting Officer (AO) via the switchboard: 03 8754 3000.

Step 3: Follow up your phone call by faxing a referral to the emergency department including all relevant investigations to the number the AO provides.

Reason	Required Investigations – Essential with Referral
MACROSCOPIC (VISIBLE) HAEMATURIA	Recent Electrolytes, Urea, Creatinine, GFR, FRE, PSA
	MSU micro and culture
	Urine cytology x3
	Renal ultrasound
	Consider CT Urogram
RENAL STONES	MSU (microscopy and Culture)
	Serum Ca ⁺⁺ , uric acid and Phosphate for recurrent stone makers
	CTKUB (kidneys/ureters/bladder) (non-contrast)
	U&E's, Creatinine, GFR
SUSPECTED CANCER OF THE PROSTATE	PSA on 2 or more interval specimens

Reason	Required Investigations – Essential with Referral
(INC.ELEVATED PSA)	
	PSA with free/total %
	FBE ; U&Es ; Creatinine and GFR
	Consider MSU
SCROTAL ABNORMALITY	Testicular/scrotal USS
	Tumour markers if testicular mass
	MSU
	FBE, U&E, creatinine and GFR
LOWER URINARY TRACT SYMPTOMS (MALE)	MSU (micro and culture)
	USS Urinary tract
	PSA
	U&E's

INTERPRETING SERVICES

A proportion of our patients have limited or no proficiency in English. In these cases, we engage professional interpreters for communication with our clinicians. To enable access to an appropriate interpreting service, please ensure that your referral includes information on the patient's preferred spoken language and their need for an interpreter.

Werribee Mercy Hospital - Outpatient Clinics

300 Princes Hwy, Werribee VIC 3030

Phone 03 8754 6700

Fax: 03 8454 6710